



**Technical Information Bulletin\*:  
Device Power Requirements  
(TIB 102606)**

Similar to all other microprocessor devices (such as laptops, cell phones, PDA's, etc), the Networkfleet device may experience problems when powered by an inadequate amount of current or voltage. The Networkfleet device requires approximately 100 Milliamps when the host vehicle is running, and about 35 milliamps when the vehicle is not running.

The Networkfleet device may cease to function when it receives inadequate power in the scenarios listed below.

- A vehicle battery is drained and recharged, or replaced.
- A battery terminal is replaced.
- A vehicle with a weak battery goes through an extended crank or start sequence.
- A vehicle with other aftermarket accessories drawing power such as a laptop or cell phone, goes through an extended crank or start sequence.

**Issue Resolution**

In the event that the Networkfleet device ceases to report data due to one of the scenarios above, a hard reset can be done to resolve this issue:

1. Disconnect the Networkfleet device from vehicle power.
2. Wait at least 2 minutes.
3. Reconnect the Networkfleet device to vehicle power once the battery is **fully re-charged**.

After performing a hard reset, the Networkfleet unit will automatically reconnect its communications with the vehicle's engine computer, GPS satellites, and cellular network.

**To learn more about Networkfleet, please contact Networkcar Customer Support at 1-866-227-7323 or email [support@networkcar.com](mailto:support@networkcar.com).**

*\*The information contained in this TIB is considered confidential and protected as such under contractual agreements between Networkcar and its customers and reseller network.*